

STEP ONE

Call our household hazardous waste line at (415) 485-6806 to schedule an appointment to pick up your accepted household universal waste items. Each scheduled pick-up has a charge of \$25.00. Pick up days are Tuesday through Friday. There are no pick up appointments on Saturday, Sunday or Monday. When you call, a Household Hazardous Waste (HHW) representative will help you with packaging and pick-up instructions.

STEP TWO

Package the acceptable items according to these instructions.

- **Do not mix different wastes together.**
- Please be sure to place universal wastes in cardboard boxes lined with newspaper or other materials to minimize the chances of spills. All boxes will be removed and recycled.
- Make sure all containers are labeled with original labels. Items without labels will not be picked up but can be dropped off at the Marin Household Hazardous Waste Facility at 565 Jacoby Street.

STEP THREE

On the day of your scheduled pick up, a Marin Sanitary Service (MSS) driver will come to your home and pick up the accepted materials in a specially equipped truck within the designated time frame. A resident of the household **must be** present when the items are picked up. If you are unable to keep your appointment, please notify MSS at (415) 456-2601 at least 24 hours prior to pick up time. If a driver arrives within the designated time frame and no one is home, your items will not be picked up and you will still be responsible for payment.

To reschedule your appointment, please call (415) 485-6806 and select option 4 to speak with a HHW representative or to leave a message. Someone will call you back within 24 hours.



San Rafael residential customers are now eligible to schedule pickups of universal waste items from your home. There is a \$25 fee for each scheduled pick-up. The fee is charged to your MSS garbage account and will show in your billing statement. Just follow the instructions.

It's as easy as one, two, three!

1. CALL
2. PACKAGE
3. WAIT for Pick up



www.marinhhw.com

SAN RAFAEL RESIDENTIAL CUSTOMERS



BEFORE YOU BREAK THE LAW

DID YOU KNOW -
that throwing hazardous waste,
like CFLs and batteries,
in the trash is **ILLEGAL?**

Now it's even easier for San Rafael residential customers to dispose of universal household hazardous wastes lawfully and safely with *scheduled* pickups by Marin Sanitary Service.

LOOK INSIDE -
to learn more about how to participate in this **CONVENIENT** program.

Printed on recycled paper
100% post-consumer waste

San Rafael Household Universal Waste Pick-Up



Household Universal Waste Pick-up Program

What are Universal Wastes?

Universal wastes are specific types of household hazardous wastes that are commonly found in homes. Universal wastes come primarily from consumer products containing mercury, lead, cadmium and other substances that are hazardous to human health and the environment. These items cannot be discarded in household trash, down any drain, or disposed of in landfills. Examples of universal wastes are batteries, fluorescent tubes, and many electronic devices.

In addition to these universal wastes, we accept limited quantities of the following household hazardous waste: latex paint, motor oil, and motor filters. We are permitted to transport these materials from your home to the Marin Household Hazardous Waste Facility as long as they are labeled, packaged and transported properly.

Program details:

- For a nominal charge of \$25.00 per scheduled visit, universal wastes can be picked up from your home.
- There is no limit to the number of appointments per year, however there is a \$25.00 charge for each pickup.
- An appointment is required and a member of the household **must be** present for items to be picked up.
- Only items on approved list will be picked up.
- Only approved quantities will be picked up.
- Items must be packaged properly for pickup*.

*DISCLAIMERS: Under our permit with the County of Marin, we are only allowed to pick up materials if the homeowner is present and signs the receipt. For insurance and safety purposes, our representatives cannot enter your home to remove materials. MSS assumes no liability until we are in possession of the universal waste materials.

APPOINTMENT DATE: _____

APPOINTMENT TIME FRAME: _____

*A specially trained household universal waste representative will arrive within the designated time frame.

SAN RAFAEL HOUSEHOLD UNIVERSAL WASTE PICK UP PROGRAM

WHAT IS ACCEPTED?

- ✓ Household batteries (no automotive batteries)
- ✓ Aerosol cans that are not empty
- ✓ Latex paint in sealed containers (limit 5 gallons)
- ✓ Motor oil in sealed or capped containers (limit 5 gallons)
- ✓ Motor oil filters (limit 10 pounds) in sealed plastic bags
- ✓ CFLs and/or fluorescent tubes under 4ft in length
- ✓ Computers and computer monitors
- ✓ Printers and other electronic devices
- ✓ Televisions
- ✓ Cell phones
- ✓ Mercury containing devices like thermometers, switches and relays (talk with a representative for more details)

Only the items listed above will be collected. All containers *must have original labels*. Do NOT mix different items together.



WHAT IS NOT ACCEPTED?

- | | |
|-----------------------|---|
| ✗ Sharps* | ✗ Explosives |
| ✗ Medical Wastes | ✗ Household garbage |
| ✗ Fire extinguishers* | ✗ Biological or radioactive waste |
| ✗ Leaking containers | ✗ Lab Chemicals |
| ✗ Appliances** | ✗ Anything NOT on the list above |

*Sharps in designated containers and fire extinguishers can be dropped off at the Marin Household Hazardous Waste Facility free of charge

**Appliances can be dropped off at the Marin Resource Recovery Center for a charge

Got more household hazardous waste?

You have two options:

1. If you have additional universal waste, you can schedule other pick ups for \$25.00 **OR**
2. You can always **drop off universal and other household hazardous wastes at no charge** at the address below. Please provide proof of residency at the time of drop off with a valid driver's license or other government document. You can find a list of approved materials for drop-off on our website at www.marinhhw.com.

Marin Household Hazardous Waste Facility



Household Hazardous Waste & Electronic Waste Drop Off

565 Jacoby St. San Rafael, CA 94901
Phone: (415) 485-6806

Hours of operation:
Tuesday-Saturday 8am-3:30pm

www.marinhhw.com